

DRAFT – to be checked by our lawyers

Terms and conditions

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Who we are

These terms and conditions are those of Vindo. Email: jstoop288@gmail.com.

1. Definitions

[To be completed by our lawyers: what these terms mean by client, contractor, property, listing, enquiry, start fee and success fee.]

2. Scope

[To be completed by our lawyers: which offers and agreements these terms apply to, and how they relate to the agreement and any other terms.]

3. The assignment and how it is carried out

[To be completed by our lawyers: what the assignment covers (putting the listing online, answering and filtering enquiries, passing on serious enquiries), that the client closes the deal, and what the client provides.]

4. Start fee and success fee

[To be completed by our lawyers: the amount of the start fee, when the success fee is due (letting or sale of the property), how it is calculated and when it is not due.]

5. Payment

[To be completed by our lawyers: payment terms, how to pay and what happens if a payment is late.]

6. Term and termination

[To be completed by our lawyers: how long the agreement runs, how and when either party can end it, and what happens when it ends.]

7. Liability

[To be completed by our lawyers: the limits of the contractor's liability.]

8. Intellectual property and the client's material

[To be completed by our lawyers: the rights to photos and texts the client provides, the permission to use them in listings, and the rights to texts we write.]

9. Privacy

[To be completed by our lawyers: how personal data is handled, with a reference to the privacy statement.]

10. Complaints

[To be completed by our lawyers: how and within what period the client can make a complaint, and how it is handled.]

11. Governing law and disputes

[To be completed by our lawyers: which law applies and which court has jurisdiction.]